TERMS AND CONDITIONS

This Agreement is legally binding between you and MCOCMERCS. By installing, using or otherwise accessing the Services, you agree to these Terms of Service. If you do not agree to these Terms of Service, do not install, use or otherwise access the Services. Your right to use the Websites and Services is subject to your compliance with all of the terms and conditions set forth herein.

To ensure the integrity, security and protection of all our customers and mercs, our services are provided solely and exclusively to our registered customer base. For this reason, the only way to access the service is by providing information about the client who recommended them, which will be validated with the contact provided.

With the MCOCMERCS service you can manage your contracted hours of service as is most convenient for you. On your main page you will find a selector of the available arenas and we will respond and act according to the instruction you give us.

We are an exclusive service focused on maximizing arena time and resource generation, so winning main or secondary champions is merely a consequence of account features and time usage management.

To process the registration to obtain the best arena service, it is essential to send an email to support@mcomercs.com or contact the administrator via Whatsapp or line. You must provide the following information to proceed with your process. We reserve the right of admission in case the information cannot be validated.

In-game name:
Contact who referred you:
Email: (That you have access, it may not be the one linked to the account)
Contact phone (Whatsapp):
Line account: (Optional)

The use of the platform is exclusive while you have a service in process.

The days of service are considered:

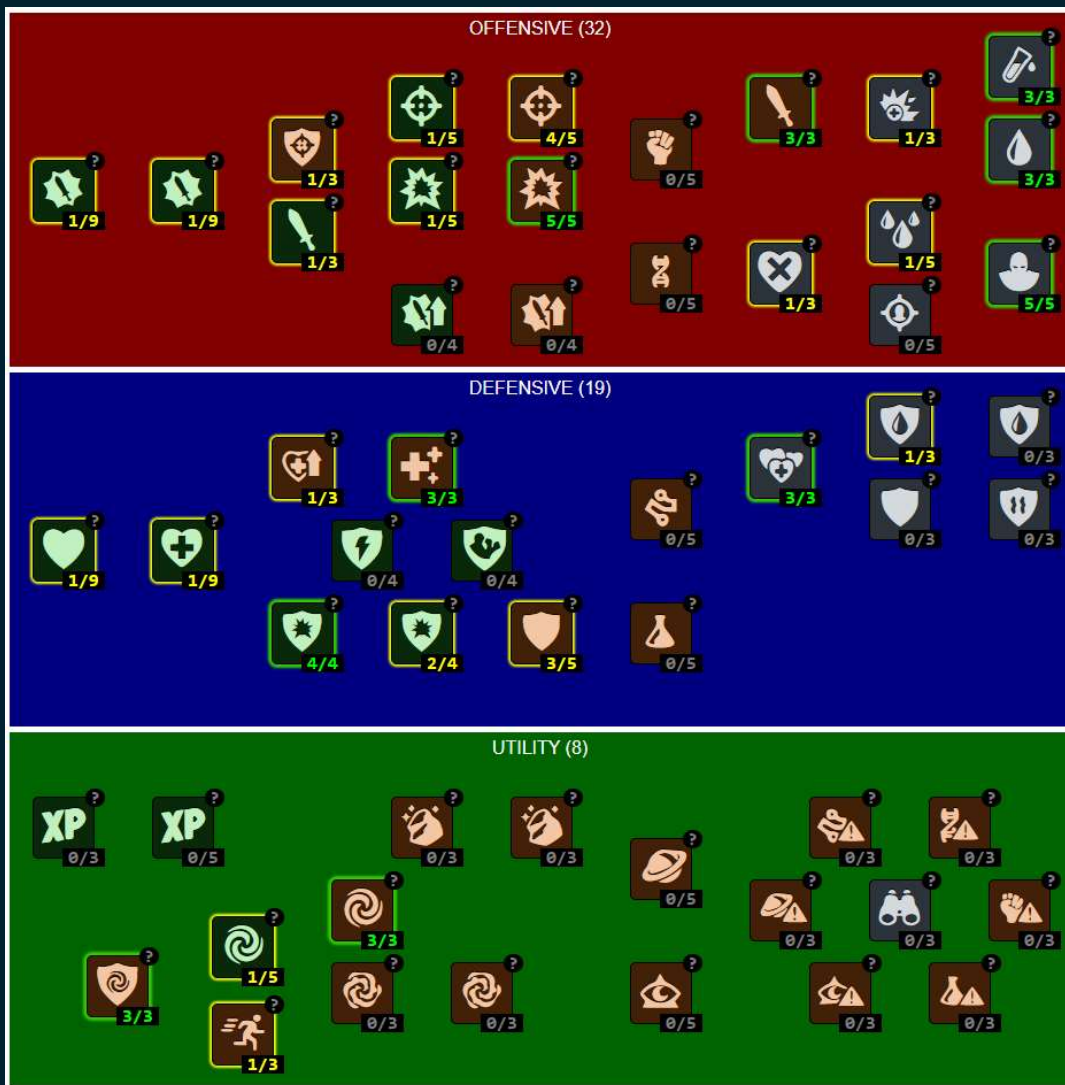Monday 12:00 p.m. – Thursday 12:00 p.m. GMT-6

Thursday 12:00 p.m. – Sunday 12:00 p.m. GMT-6

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1.- **The champion is not guaranteed**, the commitment is to perform the maximum possible rounds in the hired time, **the score depends on the account**. You can have a close idea of your score using the Score Calculator. ***To maximize your score Suicide Masteries are recommended.**

2.- **All the arenas are made by hand without the use of bots or mods**, so the risk of the service is reduced to the same as someone piloting your account on AQ.

3.- All services are performed in pairs of mercs using the same device (high-end: Apple and Samsung to improve performance), to minimize connections on multiple devices.

4.- The customer manages the 72 hours of the service; the customer can choose and change the arena while its validity is active. (Arenas: Main, Secondary, Summoner trials, Catalyst or special*) *If applicable.

5.- The customer is responsible for moving his account in AQ and AW, as well as carrying out his own deployment.

6.- The score can be affected by the time the client spends logging into their account (AQ, AW, deployment, etc., as well as due to both emergent and scheduled maintenance).

7.- When an arena service is contracted, the p**ayment must be settled at least 2 hours before starting the service** or you could lose your place.

8.- **It is the customer's responsibility** to notify the merc that the account is free to continue with the service, as well as notify when the client needs to enter the account to be released.

9.- We are not responsible in case the customer carelessly does not send the notifications to the mercs in a timely manner as required and does not reach the estimated score.

10.- In case of reservations, make sure to settle your service in the established time to respect your fee and availability. **THERE ARE NO REFUNDS**, if you notify 24 hours before the service starts that you do not require the service, your deposit will be in favor of choosing another available arena in the future. *Restrictions apply and subject to availability.

11.- During the service we do not play runes or boost unless the client decides.

12.- **Your information is secured**; we do not share any of your account information neither score to anyone.

RECOMENDATIONS TO MAXIMIZE SCORES

1. Use of suicide masteries.

2. Put ISO to the champions, especially the 5* and 6*.
It is very important to leave the 5* and 6* champions at the maximum ISO level available, example: 5* r1/25. Otherwise, the champions will not give the correct score and it does not allow us to keep the streak and multiplier for so long and the score may be affected.

3. The best investment in catalysts and ISO are the 5* r3. 5*s score well in both the main and secondary arenas.